



# AudioVAULT and Windows XP Pro SP2

Broadcast Electronics Tech Note

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

All AudioVAULT products

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## SUMMARY

Microsoft's Service Pack 2 for Windows XP Pro adds a Firewall feature that can interfere with AudioVAULT systems.

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## MORE INFORMATION

After installing SP2 on your Windows XP Pro computers when starting some of the AudioVAULT applications Windows Firewall will request to block or unblock the application.

When starting AV applications such as AVAir, AVSat AVExplorer Server on Vault2, as well as AVServer for Windows on AV100 systems, or any other one configured to use TCP/IP for some purpose such as remote controls, you will get a Window with the following:



Click the **Unblock** option for the applications to work correctly. This only has to be done the first time the AudioVAULT applications are started after installing SP2.

In Vault2 AVServer for Windows runs as a service so the application has to be manually added to the Firewall. Follow the next steps to do so.

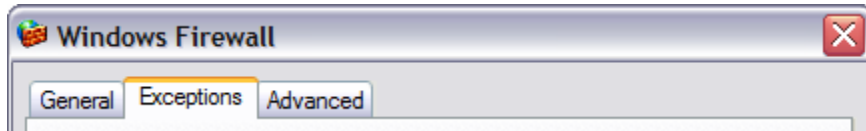
Open Control Panel, and double click the Windows Firewall Icon.



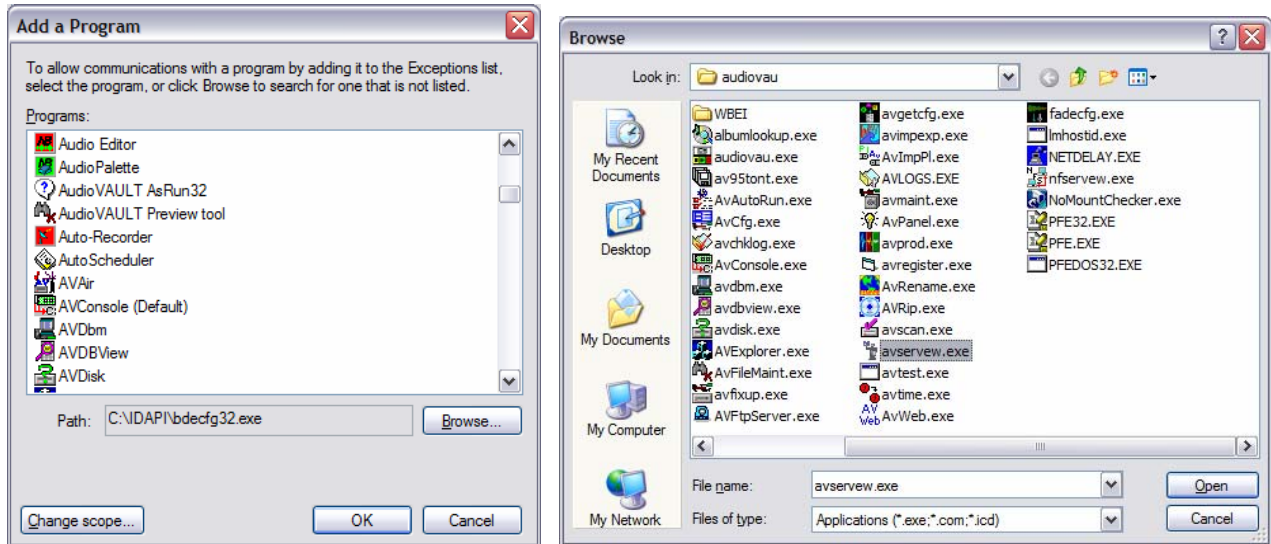
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For additional information on this topic, please contact Broadcast Electronics Digital Customer Service at 217.224.4700. You can also email specific questions to [service@bdcast.com](mailto:service@bdcast.com).

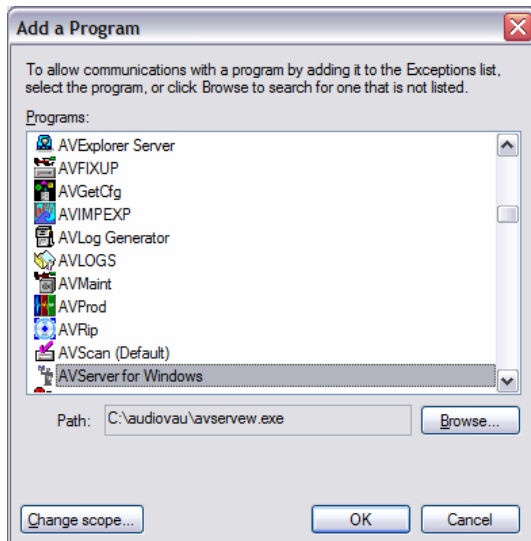
Once open select the Exceptions Tab



Click on the  button. The **Add a Program** window will open.

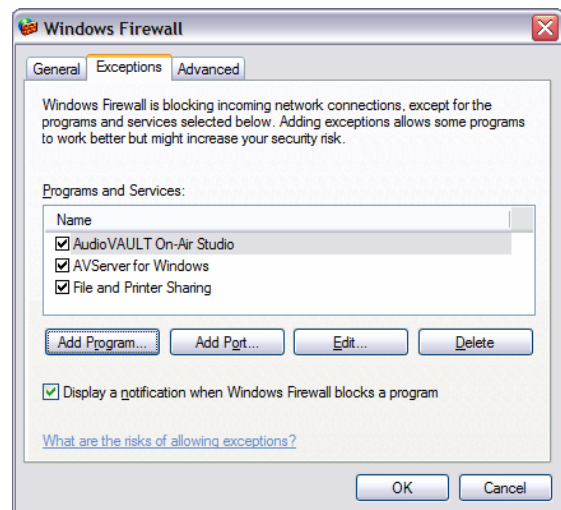


Click the Browse button and browse to c:\audiovau and select avserver.exe, then click on Open to select it.



Then just click on the OK button to close the Add a Program window.

AVServer for Windows will now be listed in the Exceptions. Click on OK to close Windows Firewall window.



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