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## **Downloading Software Upgrade Files from the B.E. Website and Burning to CD Application Guide**

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## **Downloading Software Upgrade Files from the B.E. Website and Burning to CD Application Guide**

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# 1 Downloading Software Upgrade files

## 1.1 Overview

This document discusses the necessary steps for downloading software upgrade files from the B.E. Website and burning them to a Data CD. It is important that the steps in this document be followed very closely to ensure that the CD is created properly.

## 1.2 Tools / Items Needed

- PC with Writable CD drive and CD Creation Software
- Internet Connection
- Blank Data CD

## 1.3 Estimated Time to Download File and Burn to CD

Providing that you have the tools listed above, it will take approximately 15 - 30 minutes to download the Software Upgrade file and burn to CD.



## 2 Downloading an .ISO file to the Hard Drive of your PC

### 2.1 Logging into to the B.E. Support Site

Open a web-browser and navigate to [www.bdcast.com](http://www.bdcast.com), select the **SUPPORT** tab. Next, enter your email address and password, and select **login**.

### 2.2 Not a Registered User or Forgot your Password

Please note that you must be a registered user in order to download B.E. Product Software Update files. If you have not previously registered, or simply forgot your password, use the provided links.

The screenshot shows the Broadcast Electronics Support Site in Microsoft Internet Explorer. The address bar (1) contains the URL <http://www.bdcast.com/support/index.php>. The navigation menu (2) has the **SUPPORT** tab selected. The left sidebar (3) contains the **REGISTERED USER LOGIN** form with fields for email and password, and a **login** button. Below the form are links for "Not registered with BE? Click here." and "Forgot your password? Click here.". The main content area displays **BE Support** information, including contact details, support announcements, and technical bulletins.

Figure 1 – B.E. Support Site Login



## 2.3 Select the Software Upgrade to be downloaded

Once you have located the Software Upgrade you wish to download, double-click on the file name, and save the file to a new folder on the **hard drive** of your PC.

The screenshot shows a Microsoft Internet Explorer browser window displaying the Broadcast Electronics support page. The page title is "Broadcast Electronics - Registration - Microsoft Internet Explorer". The address bar shows "http://www.bdcast.com/support/private.php". The page content includes a navigation menu, a logo for Broadcast Electronics, and a section for "BE Support - Registered Users". A "Filter By Product" form is visible, and a list of software products is shown. The product "ASi 10 Software Version 2.3.3" is highlighted with a red circle labeled "1". A "File Download" dialog box is open, showing the file name "asi\_10\_software\_version\_2\_3\_3.zip" and the "Save" button, which is also highlighted with a red circle labeled "2".

Figure 2 – B.E. Support Software Download

## 2.4 Un-zip the downloaded file (if necessary)

Some downloaded files may be in a .zip format. If this is the case, un-zip before proceeding.

### 3 Create a CD using “Burn Image” Command

#### 3.1 Insert Blank Data CD into the Burner Tray of the PC

#### 3.2 Launch your CD Creation Tool (if it doesn’t launch automatically)

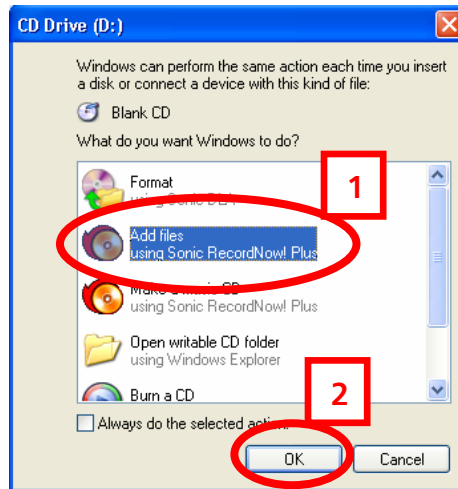


Figure 3 – Launch CD Burning Tool

#### 3.3 Burn Image (create a disc from an image on your hard drive)

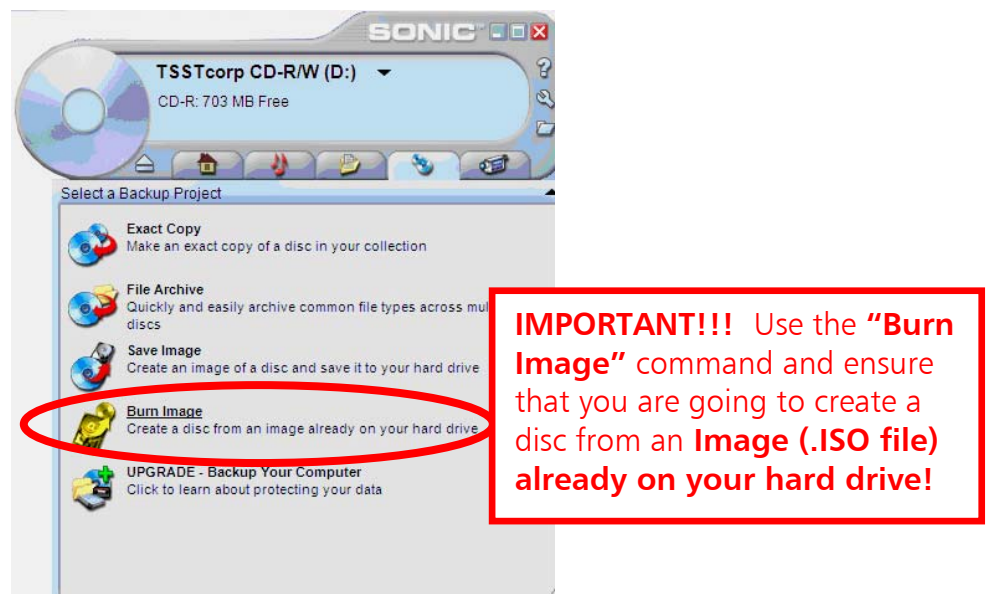


Figure 4 – Burn Image from image already on your Hard Drive

### 3.4 Browse to the downloaded .ISO file, and select Burn

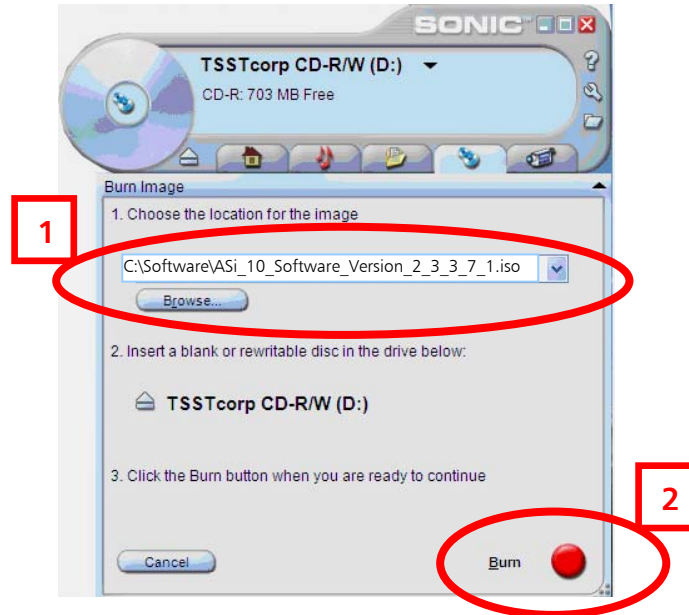


Figure 5 – Select file and Burn

### 3.5 Burning in Process

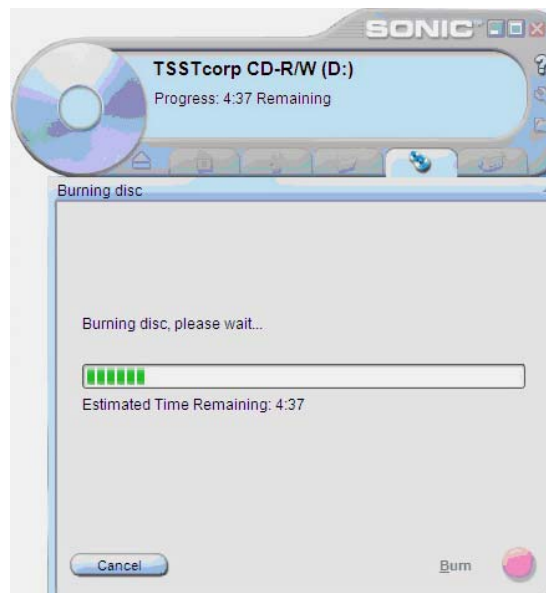


Figure 6 – Burning Disc

### 3.6 Upgrade the Desired B.E. Product

The CD is now ready to use for upgrading the desired B.E. product. Follow the Software Upgrade Instructions for the specific B.E. product that you are planning to upgrade.

## 4 RF Customer Service Contact Information

RF Customer Service -

Telephone: (217) 224-9617

E-Mail: [rfservice@bdcast.com](mailto:rfservice@bdcast.com)

Fax: (217) 224-9607

## 5 Digital Customer Service Contact Information

Digital Customer Service -

Telephone: (217) 224-4700

E-Mail: [service@bdcast.com](mailto:service@bdcast.com)

Fax: (217) 224-6258

