



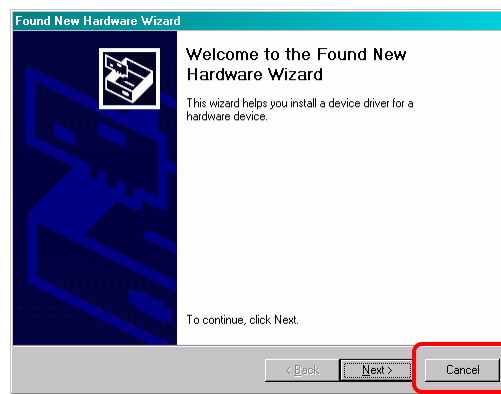
Installing Digigram Drivers: Windows 2000 SP4

DCS-02-2012 Rev A, 11/28/07

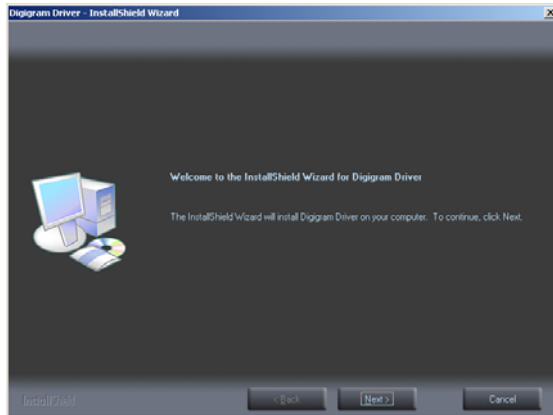


Install the Digigram hardware before installing the drivers on the AudioVAULT installation CD. Do not use the drivers from the Digigram web site. After rebooting the PC, **cancel out of the Found New Hardware Wizard** and install the Digigram drivers as outlined below.

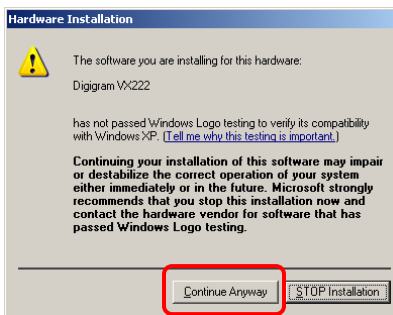
1. As the PC reboots after installing the Digigram hardware, **cancel out of the Found New Hardware Wizard**.



2. **Terminate ALL AudioVAULT applications.** This includes the AVServer service, AVConsole, AVScan, AVScanS, AVTime, AVFTPServer and NFServer. Disable any Anti-virus protection.
3. Install the Digigram driver using **Setup.exe** from directory `<X:>\Utility\Drivers\Digigram Driver Setup_Win2K` where `<X>` is the CDROM drive.
4. Click **Next** to start the installation. **DO NOT** click the **CANCEL** button at any time during the installation process!



5. The computer will reboot as soon as the drivers are completely installed. After the reboot follow the hardware wizard to complete driver install. Click **Continue Anyway** to continue when you see the digital signature dialog.



The AudioVAULT Setup program may not recognize your newly installed audio cards until the computer is rebooted one extra time after completing the installation of the new drivers.



After installing the Digigram driver, you must also disable the Windows Mixer functions for all installed Digigram cards.



Disabling the Windows Mixer

1. Open the Windows **Device Manager**.
2. Go into the properties of each Digigram audio card.
3. Select the **Properties** tab and expand the **Mixer Devices** option.
4. Select the sound card and click the **Properties** button.
5. Set to **Do not use Mixer features on this device** and apply the changes, closing the dialog boxes.
6. After disabling the mixer feature on all cards, reboot the PC.



In Device Manager under **Sound, video and game controllers** you will see **Microsoft WINMM WDM Audio Compatibility Driver** with a yellow warning flag. **Do not uninstall this component.** If it is uninstalled, the Windows mixer will be re-enabled and the audio card will not work properly with AudioVAULT!

